



VILLAGE OF KEY BISCAYNE DRAINAGE AND FLOOD COMPLAINT FORM

Division of Public Works
88 West McIntyre Street, Suite 230
Key Biscayne, FL 33149
(305) 365-8945

Service Request # _____

Complaint Date

Resident/Complainant Name

Address

Telephone

Location of Flooding or Nearest Street Intersection of Flooding

First time you reported this issue? Yes No If No, date of report

PLEASE SELECT ONLY ONE (1) COMPLAINT TYPE AND ANSWER QUESTIONS FOR BETTER SERVICE

Type of Complaint

Storm Drain Not Functioning Yes No

Is the water on top of the drain now? Yes No

How long does it take for the water to drain?

Is the drain covered with debris? Yes No

What is the exact location (address) of the drain or drains?

Is the location near demolition area or new construction? Yes No

Standing Water (No Drain)

Approximately how deep is the water?

How hard did it rain? Light Moderate Heavy

Is your property flooded? Yes No

Is your property near a new construction? Yes No

What is the location (address) of nearest storm drain/s?

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Flooding/Standing Water (Localized)

Is the water flooding the inside of your residence? Yes No

Is the water in your driveway / swale? Yes No

Is the water across the roadway? Yes No

Is the standing water affecting traffic? Yes No

How long does the water remain after rainfall?

Other Complaint

Please provide detailed observations

**For more information, call the Division of Public Works at (305) 365-8945
or email tbrown@keybiscayne.fl.gov**

Submit Form by Email