

## Village of Key Biscayne Resident Survey-Draft

Your input is an important part of the Village of Key Biscayne's ongoing efforts to provide quality Village services to residents. This survey will take only 10-15 minutes to complete. When you are finished, please return your survey in the enclosed postage-paid, return-reply envelope. Thank you for your valuable input.

### Village of Key Biscayne Community Center and Potential Indoor Spaces

1. Listed below are programs, facilities and services provided by the Village Community Center. On a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with each of the following by circling the number to the right of each item. **NOTE: If you have not used the Village of Key Biscayne Community Center in the past 12 months, please skip to Question #4.**

<b><u>How satisfied are you with:</u></b>	<u>Very</u> <u>Satisfied</u>	<u>Satisfied</u>	<u>Neutral</u>	<u>Dissatisfied</u>	<u>Very</u> <u>Dissatisfied</u>	<u>Don't</u> <u>Use</u>
(A) Quality of the swimming pool.....	5.....	4.....	3.....	2.....	1.....	9
(B) Quality of gymnasium.....	5.....	4.....	3.....	2.....	1.....	9
(C) Quality of cardiovascular equipment/fitness area	5.....	4.....	3.....	2.....	1.....	9
(D) Quality of the strength training equipment.....	5.....	4.....	3.....	2.....	1.....	9
(E) Quality of Adults spaces.....	5.....	4.....	3.....	2.....	1.....	9
(F) Quality of teen room/game room.....	5.....	4.....	3.....	2.....	1.....	9
(G) Quality of indoor playground.....	5.....	4.....	3.....	2.....	1.....	9
(H) Quality of computer lab.....	5.....	4.....	3.....	2.....	1.....	9
(I) Cleanliness of the Center.....	5.....	4.....	3.....	2.....	1.....	9
(J) Availability of open space.....	5.....	4.....	3.....	2.....	1.....	9
(K) Hours of operation.....	5.....	4.....	3.....	2.....	1.....	9
(L) Knowledge of Center staff.....	5.....	4.....	3.....	2.....	1.....	9
(M) Courtesy of Center staff.....	5.....	4.....	3.....	2.....	1.....	9
(N) Availability of parking.....	4.....	3.....	3.....	2.....	1.....	9
(O) Adult and Senior programs and classes (fitness programs, movies, lunches, trips, bridge, bingo).....	5.....	4.....	3.....	2.....	1.....	9
(P) Group exercise classes.....	5.....	4.....	3.....	2.....	1.....	9
(Q) Quality of instructors for group exercise classes..	5.....	4.....	3.....	2.....	1.....	9
(R) Quality of instructors for Adult classes.....	5.....	4.....	3.....	2.....	1.....	9
(S) Quality of Instructors for Youth programs and classes.....	5.....	4.....	3.....	2.....	1.....	9
(T) Availability of Youth activities.....	5.....	4.....	3.....	2.....	1.....	9
(U) Availability of Adult activities.....	5.....	4.....	3.....	2.....	1.....	9
(V) Availability of Senior (55 and older) activities.....	5.....	4.....	3.....	2.....	1.....	9

2. Which **THREE** of the items listed above are the **MOST IMPORTANT** to you and members of your household's enjoyment of the Community Center? [Please indicate your 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup>. choices by writing in the letters from Question #1 above in the spaces below, or circle 'NONE'.]

1<sup>st</sup>. \_\_\_\_\_ 2<sup>nd</sup>. \_\_\_\_\_ 3<sup>rd</sup>. \_\_\_\_\_ NONE

3. Which **ONE** of the following statements best represents how often you and other members of your household (on average) use the Community Center?

(1) daily  
 (2) several times per week  
 (3) once per week  
 (4) several times per month  
 (5) less than once per month

4. The following are major actions that the Village of Key Biscayne could take to improve the existing Community Center and/or to possibly develop additional indoor programming spaces at other locations. On a scale of 1 to 5, where 5 means "Strongly Agree" and 1 means "Strongly Disagree", please indicate whether you agree or disagree with each action below by circling the number to right of the action.

<u>Should the Village of Key Biscayne:</u>	<u>Strongly Agree</u>	<u>Agree</u>	<u>Not Sure</u>	<u>Disagree</u>	<u>Strongly Disagree</u>
(A) Develop additional indoor performance venues (auditorium/theater).....	5	4	3	2	1
(B) Develop additional gymnasium space for basketball/volleyball etc.....	5	4	3	2	1
(C) Develop additional program space for adults .....	5	4	3	2	1
(D) Develop additional fitness equipment and exercise areas to be used exclusively by seniors 55 years of age and older.....	5	4	3	2	1
(E) Develop additional parking spaces for Community Center .....	5	4	3	2	1
(F) Expand the Fitness Center area at the Community Center, including purchasing additional equipment.....	5	4	3	2	1
(G) Expand the Game Room for teen activities at the Community Center .....	5	4	3	2	1
(H) Develop a larger swimming pool at the Community Center .....	5	4	3	2	1
(I) Renovate the bathroom/locker rooms at the Community Center .....	5	4	3	2	1

5. Which THREE of the actions listed above are MOST IMPORTANT to you and your household to improve the existing Community Center and/or possibly develop additional indoor program spaces at other locations. [Indicate your choices by writing in the letters from Question #4 above in the spaces below, or circle 'None'.]

1<sup>st</sup> Most Important     
  2<sup>nd</sup> Most Important     
  3<sup>rd</sup> Most Important     
  NONE

6. Developing additional programming spaces at the Community Center would likely require expanding the footprint of the Community Center to the North. It would also require moving the existing swimming pool further to the North and will reduce park space in the Village Green.

Knowing that, would you agree or disagree that the Village should develop additional programming spaces at the Key Biscayne Community Center?

- (5) Strongly Agree
- (4) Agree
- (3) Not Sure
- (2) Disagree
- (1) Strongly Disagree

**Potential Indoor Programming Spaces for Adults and Seniors**

7. Currently, adult and senior activities, such as movies, lectures, dominos/card games, art classes, exercise classes, etc., are held in the adult lounge at the Community Center, and are programmed exclusively for adults and seniors. The multipurpose room, art room, computer lab, aerobics studio, fitness center, swimming pool, gymnasium, etc. at the Community Center are also used by adults and seniors.

The Village of Key Biscayne is considering developing additional programming spaces exclusively for seniors 55 years of age and older at the Community Center or at other locations. Three (3) options are currently being considered. Please indicate whether you agree or disagree with each option below by circling the number to the right of the option.

Strongly  
Agree      Agree      Not      Disagree      Strongly  
Agree      Agree      Sure      Disagree      Disagree

(A) **Develop a larger room at the Community Center to be used exclusively by seniors 55 years of age and older.** This option would keep the existing programming spaces at the Community Center, i.e. fitness equipment, classes, gym, pool, etc. available to seniors 55 years and older..... 5 ..... 4 ..... 3 ..... 2 ..... 1

(B) **Build a new structure at the existing library site that would house a new Public Library on the 1st floor, a new cultural/arts space on the second floor, as well a dedicated space for seniors 55 years of age and older.** This option would provide a new library, expanded art/cultural spaces and more room exclusively for seniors 55 and older ..... 5 ..... 4 ..... 3 ..... 2 ..... 1

(C) **Build a new center of approximately 12-15,000 square feet for exclusive use by seniors 55 years of age and older.** This option would provide for expanded space for meetings, cards, dances, etc. and a small fitness area, and would provide the most room for the exclusive use of seniors 55 and older..... 5 ..... 4 ..... 3 ..... 2 ..... 1

8. **Which of the options in Question #7 above do you feel is best for the Village of Key Biscayne to take?** (Please write in the letter below for the option in Question #7 above that you feel is the best for the Village to take, or circle 'None' if you do not feel any additional dedicated programming space is needed for seniors 55 years of age and older.)

\_\_\_\_\_   
 1<sup>st</sup> Best Option

\_\_\_\_\_   
 NONE

## Outdoor Recreation Facilities

9. Please indicate how often you and members of your household (on average) use each of the following recreational facilities in the Village of Key Biscayne by circling the appropriate number to the right of each.

**How often do you and members of your household use:**

	<u>Daily</u>	<u>Several times per week</u>	<u>Once per week</u>	<u>Several times per month</u>	<u>Less than once per month</u>	<u>Don't Use</u>
(A) Youth athletic fields .....	5	4	3	2	1	9
(B) Adult athletic fields .....	5	4	3	2	1	9
(C) Key Biscayne Beach Park .....	5	4	3	2	1	9
(D) Playground .....	5	4	3	2	1	9
(E) Passive recreational space .....	5	4	3	2	1	9
(F) Dog park .....	5	4	3	2	1	9

10. Please rate your overall satisfaction with the following sport field services provided by the Village of Key Biscayne on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

<b><u>How satisfied are you with:</u></b>	<u>Very Satisfied</u>	<u>Satisfied</u>	<u>Neutral</u>	<u>Dissatisfied</u>	<u>Very Dissatisfied</u>	<u>Don't Know</u>
(A) Mowing of fields .....	5	4	3	2	1	9
(B) Field drainage .....	5	4	3	2	1	9
(C) Lining of fields .....	5	4	3	2	1	9
(D) Field grading .....	5	4	3	2	1	9
(E) Turf quality .....	5	4	3	2	1	9
(F) Overall quality of fields .....	5	4	3	2	1	9
(G) Time available for games/practices .....	5	4	3	2	1	9

## Acquisition of Open Space

11. Should the Village of Key Biscayne purchase land in the Village for the development of additional parks, trails, sports facilities, etc.? Would you agree or disagree?

- (5) Strongly Agree  
 (4) Agree  
 (3) Not Sure  
 (2) Disagree  
 (1) Strongly Disagree

## Major Actions to Improve Indoor and Outdoor Parks and Recreation Facilities

12. The following is a full-range of major actions that the Village of Key Biscayne could take to improve outdoor and indoor recreation facilities. Please indicate whether you would agree or disagree to each action by circling the number to the right of the action.

<u>Should the Village of Key Biscayne:</u>	<i>Strongly Agree</i>	<i>Agree</i>	<i>Not Sure</i>	<i>Disagree</i>	<i>Strongly Disagree</i>
(A) Acquire open space for passive activities (i.e. trails, picnicking) .....	5	4	3	2	1
(B) Acquire open space for active recreation (i.e. developing soccer, baseball, softball fields, etc.) .....	5	4	3	2	1
(C) Develop new sports fields (i.e. baseball, soccer) with artificial turf .....	5	4	3	2	1
(D) Develop new sports fields (i.e. baseball, soccer) without artificial turf .....	5	4	3	2	1
(E) Make improvements to the Community Center that are most important to you and members of your household .....	5	4	3	2	1
(F) Add a larger pool and expand the footprint of the Community Center .....	5	4	3	2	1
(G) Develop additional parking to access the Community Center .....	5	4	3	2	1
(H) Develop a new outdoor amphitheater .....	5	4	3	2	1
(I) Provide expanded dedicated space for adults 55 and older at the Community Center .....	5	4	3	2	1
(J) Build a new stand-alone center dedicated to the exclusive use of seniors 55 years of age and older .....	5	4	3	2	1
(K) Build a multipurpose facility housing a new library, expanded art space and a dedicated space for seniors 55+ .....	5	4	3	2	1

13. Which THREE of these actions do you feel are MOST IMPORTANT for the Village of Key Biscayne to take to improve indoor and outdoor parks and recreation facilities? [Write in the letters from Question #12 above in the spaces below, or circle 'None'.]

1<sup>st</sup> Most Important

2<sup>nd</sup> Most Important

3<sup>rd</sup> Most Important

NONE

14. Please CHECK ALL the reasons that prevent you or other members of your household from using parks, recreation and sports facilities or programs of the Village of Key Biscayne more often.

\_\_\_(01) Facilities are not well maintained

\_\_\_(08) Fees are too high

\_\_\_(02) Program or facility not offered

\_\_\_(09) Poor customer service by staff

\_\_\_(03) Facilities lack the right equipment

\_\_\_(10) I do not know what is being offered

\_\_\_(04) Use facilities in other cities

\_\_\_(11) Facility operating hours not convenient

\_\_\_(05) Lack of quality programs

\_\_\_(12) Registration for programs is difficult

\_\_\_(06) Classes are full

\_\_\_(13) Lack of parking

\_\_\_(07) Program times are not convenient

\_\_\_(14) Other: \_\_\_\_\_

**Satisfaction and Importance of Village of Key Biscayne Services**

15. On a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied," please rate your satisfaction with the following services provided by the Village of Key Biscayne

<b><u>How satisfied are you with:</u></b>	Very Satisfied	Satisfied	Neutral	Dissatisfied	Very Dissatisfied	Don't Use
(A) Overall quality of fire rescue .....	5	4	3	2	1	9
(B) Overall quality of police services .....	5	4	3	2	1	9
(C) Overall quality of zoning .....	5	4	3	2	1	9
(D) Overall quality of code enforcement .....	5	4	3	2	1	9
(E) Overall quality of beach maintenance .....	5	4	3	2	1	9
(F) Overall quality of streets .....	5	4	3	2	1	9
(G) Overall quality of Community Center .....	5	4	3	2	1	9
(H) Overall quality of sports fields .....	5	4	3	2	1	9
(I) Overall quality of special events .....	5	4	3	2	1	9
(J) Overall traffic conditions within the community						
(K) Overall quality of traffic enforcement .....	5	4	3	2	1	9
(L) Adequacy of village street lighting .....	5	4	3	2	1	9
(M) Overall quality of sidewalks .....	5	4	3	2	1	9
(N) Quality and access to public education .....	5	4	3	2	1	9
(O) Communication by Village officials to residents ...	5	4	3	2	1	9
(P) Visibility of police in neighborhoods .....	5	4	3	2	1	9

16. Which THREE of the items listed above should receive the MOST EMPHASIS from Village leaders over the next 2 years? [Please indicate your 1<sup>st</sup>, 2<sup>nd</sup>, and 3<sup>rd</sup> choices by writing in the letters from Question #15 above in the spaces below, or circle 'NONE'.]

1<sup>st</sup>: \_\_\_\_\_ 2<sup>nd</sup>: \_\_\_\_\_ 3<sup>rd</sup>: \_\_\_\_\_ NONE

17. Please share any thoughts you have to improve the quality of, and access to public education.

---



---

18. What specific issues do you recommend the Village of Key Biscayne focus on to improve the quality of life in Key Biscayne?

---



---

**Demographics**

**19. Counting yourself, how many people in your household are?**

Under 5 years _____	15 - 19 years _____	35 - 44 years _____	65- 74 years _____
5 - 9 years _____	20 - 24 years _____	45 - 54 years _____	75+ years _____
10 - 14 years _____	25 - 34 years _____	55 - 64 years _____	

**20. What is your age? \_\_\_\_\_**

**21. How many years have you lived in the Village of Key Biscayne? \_\_\_\_\_ years**

**22. Your gender: \_\_\_\_\_(1) Male \_\_\_\_\_(2) Female**

**23. Approximately how many months per year do you typically live in Key Biscayne? [Please write in below.]**

\_\_\_\_\_ months per year

**24. Do you live in a single family home or an apartment/condominium?**

\_\_\_\_\_ (1) Single family residence  
\_\_\_\_\_ (2) Multi-family housing, such as an apartment or condominium

**25. The Village would like to survey residents on a reoccurring basis. How would you like to receive your next survey?**

\_\_\_\_\_ (1) Phone \_\_\_\_\_ (3) Email \_\_\_\_\_ (5) Mail  
\_\_\_\_\_ (2) Social Media \_\_\_\_\_ (4) Text Message \_\_\_\_\_ (6) Via the Village website

**This concludes the survey. Thank you for your time.**

Please return your completed survey in the enclosed return-reply envelope addressed to:  
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential.  
The address information to the right will ONLY be used to help identify areas with special interests.